



UniteCT

EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY

Have you been financially impacted by COVID-19?



Are you struggling to pay your rent and utilities?

Apply for **UniteCT**, a rental assistance program supporting CT residents who earn up to **80% of the HUD Area Median Income** and their landlords.

You may qualify for the opportunity to receive...

- ✓ **Missed electric outstanding payments**
- ✓ **Missed rent or future rent payments**

Connecticut residents can call (203) 600-8695 for assistance with applying to UniteCT.

To learn more and see if you qualify, visit:

scan QR code:



www.bit.ly/UniteCT



Are you a Tenant or Landlord ready to apply for UniteCT?

1 Do you have your required documents ready?

A list can be found on our website under "Document Matrix."

2 Did you create an account?

<https://ctdoh.rentrelief.com/content2/access/register>

3 Did you upload all of your documents?

You can upload from a smartphone or tablet. From a smartphone use your camera to take a picture of each document; from a computer use a scanner.

4 Did you save each page and hit "submit"?

Once the tenant and landlord applications are fully submitted, the file will be sent for review and approval.

5 Do you want to check the status of your application?

Visit your online application portal and click the "case" tab. If your file has not been assigned a case manager, please revisit each section to make sure the application is complete. Make sure each party, tenant and landlord, submitted their application.

For more information:



www.bit.ly/UniteCT



DOH-UniteCT@ct.gov



1-844-UniteCT
1-844-864-8328



Emergency rental Assistance for Connecticut's Economy

UniteCT is a rental assistance program supporting CT residents who earn up to **80% of the HUD Area Median Income** and their landlords.

Examples of documents you need to apply

TENANTS

- ✓ Proof of Identification
- ✓ Proof of Income
- ✓ Copy of Lease or Rental Agreement*
- ✓ Proof of Past Due Rent*
- ✓ Proof of Past Due Electric Bill*
- ✓ Proof of COVID-19 Financial Hardship

*If applicable. Tenants may apply for only utility or rental assistance, in which uploading all documents might not be necessary.

LANDLORDS

- ✓ Property Information
- ✓ Tenant Information
- ✓ Identification & W-9
- ✓ Copy of Lease or Rental Agreement
- ✓ Proof of Ownership
- ✓ Copy of Tenant Statement of Arrearages

Please visit our website and click on
“**Guidelines and Document Matrix**”

to learn what is needed to submit a complete application



Tenants: Common Mistakes on the Application

- **Did you provide an up-to-date lease or rental agreement?**
 - If you do not have a lease, you can create a rental agreement with your landlord and include the following information: terms of the rental agreement, monthly rent amount, and number of adult occupants. Make sure both the tenant and landlord sign this agreement.
- **Do you have an adequate rental arrears schedule that shows past due rent month by month?**
 - If you owe rent and did not upload a document under the "Past Rent Due" section in the Documents tab, please download and fill out the Rental Arrears Form (on our website).
- **Do you have one month-worth of income documentation?**
 - Remember, the amount of documentation depends on the frequency of your pay period. For example, if you get paid weekly, provide 4 pay statements; if you get paid bi-weekly, provide 2 pay statements.
 - If you do not make any income, please fill out the "Income Attestation Form" available in the Income tab. Upload this document to the "other income" section.
- **Did you complete every section of the application including all documentation?**
 - There should be blue check marks next to all your tabs.
- **Did you reference the Documentation Matrix to make sure you are providing acceptable supporting documents?**
 - If you need help understanding the Document Matrix, you can contact your local UniteCT Resource Center.

For more information:



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UniteCT Resource Center:

If you have application specific questions, they can help!

BNT (Bridgeport Neighborhood Together)

- 570 State Street, Bridgeport, CT 06604
- (203) 290-4255

The Workplace

- 1000 Lafayette Blvd -Suite 501, Bridgeport, CT 06604
- (203) 610-8500

Community Renewal Team

- 555 Windsor Street, Hartford, CT 06120
- (860)560-5177

Mutual Housing Association of Greater Hartford

- 95 Niles Street, Hartford, CT 06105
- (860) 206-5270

Urban League of Greater Hartford

- 140 Woodland Street - 4th Floor, Hartford, CT 06105
- (860) 527-0147

Neighborhood Housing Services of New Britain

- 223 Broad Street, New Britain, CT 06053
- (860) 224-2433 ext 121

Neighborhood Housing Works New Horizons

- 235 Grand Avenue, New Haven, CT 06513
- (203) 562-4514

Urban League of Southern Connecticut

- 137 Henry Street - Suite 202, Stamford, CT 06901
- (203) 327-5810

Neighborhood Housing Services of New Haven

- 333 Sherman Avenue, New Haven, CT 06511
- (203) 562-0598

Urban League of Southern Connecticut

- 458 Grand Avenue, New Haven CT 06513
- (203) 327-5810

Capital for Change

- 10 Alexander Drive, Wallingford, CT 06492
- (203) 789-8690

Neighborhood Housing Services of Waterbury

- 193 Grand Street - 3rd Floor, Waterbury, CT 06702
- (203) 753-1896

New London Homeless Hospitality Center

- 730 State Pier Rd, New London, CT 06320
- (860) 439-1573

TVCCA

- 401 W. Thames St.- Unit 201, Norwich, CT 06360
- (860) 889-1365

Access Agency

- 231 Broad Street, Danielson, CT 06239
 - (959) 444-0407
- 1315 Main Street, Willimantic, CT 06226
 - (959) 444-0407